



TERMS & CONDITIONS US

PAYMENT TERMS

2% 15 DAYS, NET 30

MINIMUM ORDER

\$100 US (Excludes Samples)

CUSTOMS AND DUTY

Extreme Abrasives will provide all exports documentation for the US including customs invoice and NAFTA Certificate of Origin. Customers are responsible for brokerage and customs fees.

LEAD-TIME

Regular/stock (shaded items indicates stock) items will be shipped on same or next business day. Private label items will be shipped in three business day (subject to labels availability) where as all special items will be shipped in five business day. Any variance would be highlighted on the order acknowledgement.

CURRENCY

All prices in \$US unless otherwise specified.

SPECIAL ORDERS AND NON-INVENTORY ITEMS

Special orders and non-inventory items will be considered complete upon shipment of \pm 10% of quantity ordered.

TAXES

Customers will not be charged any taxes.

ORDER CONFIRMATION

All order acknowledgements will be sent via email or fax only if requested.

TRANSPORT

FOB Extreme Abrasives. Freight is the responsibility of the purchaser. If requested shipment could be prepaid and charged.

SHIPMENT TO ADDRESSES DIFFERENT THAN PURCHASERS

Any shipments to a destination other than the purchaser address are subject to additional charges.

SAMEDAY SHIPMENTS

Order for stock items placed by 12 Noon Eastern Standard Time will be shipped the same day. Subject to item availability.

STANDARD PACKAGING

Standard package quantities are shown in the price list. Orders will be processed at full package quantities only.

SHORTAGE AND DAMAGED GOODS

Any claims for loss or damage in transit must be made against the carrier by consignee. All other shortage claims must be made within 10 working days of date of invoice.



DELIVERY TIMES

Stock items 24 hours or less for non-stock items see contact customer service.

SELLING QUANTITY

All items are sold in packages. The minimum order per item is one package. Custom and retail packaging available on request.

SAMPLES

Available upon request and are excluded from minimum order requirement. Samples are free of charge.

PRODUCT WARRANTY

Extreme Abrasives warrants merchandise to be free from all defects. The end user assumes all other risks, if any. Our liability for any and all claims, damages, losses and injuries arising out of relating to its performance or breach of any agreement of sales of the products and the manufacture, sales, delivery, resale repair or use of any product shall not exceed the purchase price of the product. It will be our option to either refund or replace products. In no event shall Extreme abrasives be liable for incidental, special or consequential damages, including but not limited to loss of profits, business, goodwill, incurring of any down time, destruction or loss of any capital goods, liability for personal injury, death, property damage and any other type of damages, whether similar to or different from this listing. It is our policy to cooperate with our customers by accepting the return of Extreme Abrasives products under the following conditions:

EXTREME ABRASIVE'S RETURN POLICY

- All returns must have a Return Goods Authorization number prior to return. If Extreme abrasives incorrectly fill your order, the merchandise is returnable upon authorization, via freight collect for full credit. The merchandise must be in original package and saleable.
- A written request, complete product and invoice information, quantity of items being return, no later than 12 months from date of purchase.
- Extreme abrasives reserves right to select only saleable items for return
- Special items custom made for customers can not be return.
- Return authorization numbers are valid for 45 days from the issue date and they should be clearly marked on all paper work.
- Customs paperwork and brokerage fees are the responsibility of Extreme Abrasives, and will be arranged prior to shipment.

CUSTOMER REQUESTED RETURNS FOR REASON OTHER THAN SUPPLIERS ERORS

- Return freight must be prepaid by customer
- Only merchandise listed in the current price list qualifies for return
- Merchandise must be in Full Package quantities and in saleable condition. No part packages are allowed.
- Customer invoice date for product must be within 6 months of requested return date.
- Non stock, specials, and private labeled products are not returnable.
- Returns must be offset by a new order for the equivalent amount.
- Credit will be subject to a 15% re-stocking charge
- No returns will be accepted after 180 days from date of invoice.
- Customs paperwork and brokerage fees are the responsibility of the purchase and have to be arranged prior to shipment.

ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.



Extreme Abrasives makes it convenient to purchase Quality Coated Abrasives

Extreme Abrasives is one of the North American leaders in Coated Abrasives Conversion. Not only that we provide quality product at competitive price but also provide customized solutions for cutting, grinding and finishing needs.

Our products are manufactured in Mississauga, Canada, with focus on servicing customers in North America.

Placing orders with us is easy.

- o phone: 905 282 1313
- o fax: 905 282 1315
- o e-mail: sales@extremeabrasives.com
- o web: www.extremeabrasives.com (coming soon)

Our minimum order is only \$100.00 Net. (Excludes Trials).

Unless advised by customer we ship best way.

Orders can be picked up at our facility with 2 hours advance notice.

All orders are confirmed within 2 hours.

There are many items in stock for same day shipments.

No cost private labeling for qualified customers.

Rush service at no extra charge if situation arise.

Extreme Abrasives and its products are fully covered under insurance policy.

For samples request or technical help please contact our sales team.